





# **Organizing for adaptability**



- Complex environments
- Rapid changes
- → Need adaptive systems
  - To cope with changes
  - To develop







# **Adaptability**



- Natural sciences:
  - Complex, adaptive systems
    - Have NO centralized control
    - Are self-organized
    - Adapt continuosly to changing conditions
- → Organizations do not work like this

## **Formalized Organisations**



- Characteristics
  - Hierarchy & hierarchical leadership
  - Centralized decision making
  - Little managerial discretion
- Related norms
  - De-personalized
  - Replicable
  - Efficient and rational
  - Stable
  - → Contradicts adaptive organisations



## Management in formalized organizations



- Managers characteristics
  - Experienced, well socialized and trained specialists
  - ,Know' what to do
  - Are assertive and tell others what to do
  - Take responsibility and decisions
- Employees
  - Carry out decisions
  - Do what they are told
  - Are not rewarded for thinking outside the box
  - Are not asked to take responsibility & accountability

→ Adaptability & innovation needs enabling leadership



## **Enabling Leadership**



- Skills:
  - Recognizing potential and foster ideas
  - Step back to enable dynamics
  - Strive for active and continuous learning
  - Find a balance between visibility and invisibility
    - Take a stance when necessary
    - Let others pass when needed
  - Combination of conviction & humility
  - Do NOT strive for personal recognition
  - Realize that the whole is bigger than oneself
  - → Female connotation of leadership







#### **DEPARTMENT MANAGEMENT**

Institut für Gender und Diversität in Organisationen Welthandelsplatz 1, 1020 Vienna, Austria

### DR. HEIKE MENSI-KLARBACH

T +43-1-313 36-5188 F +43-1-313 36-759 Heike.mensi-klarbach@wu.ac.at www.wu.ac.at/diversity





