

# Interaction Design for Energy Saving and Shifting in Smart Grids-enabled Households



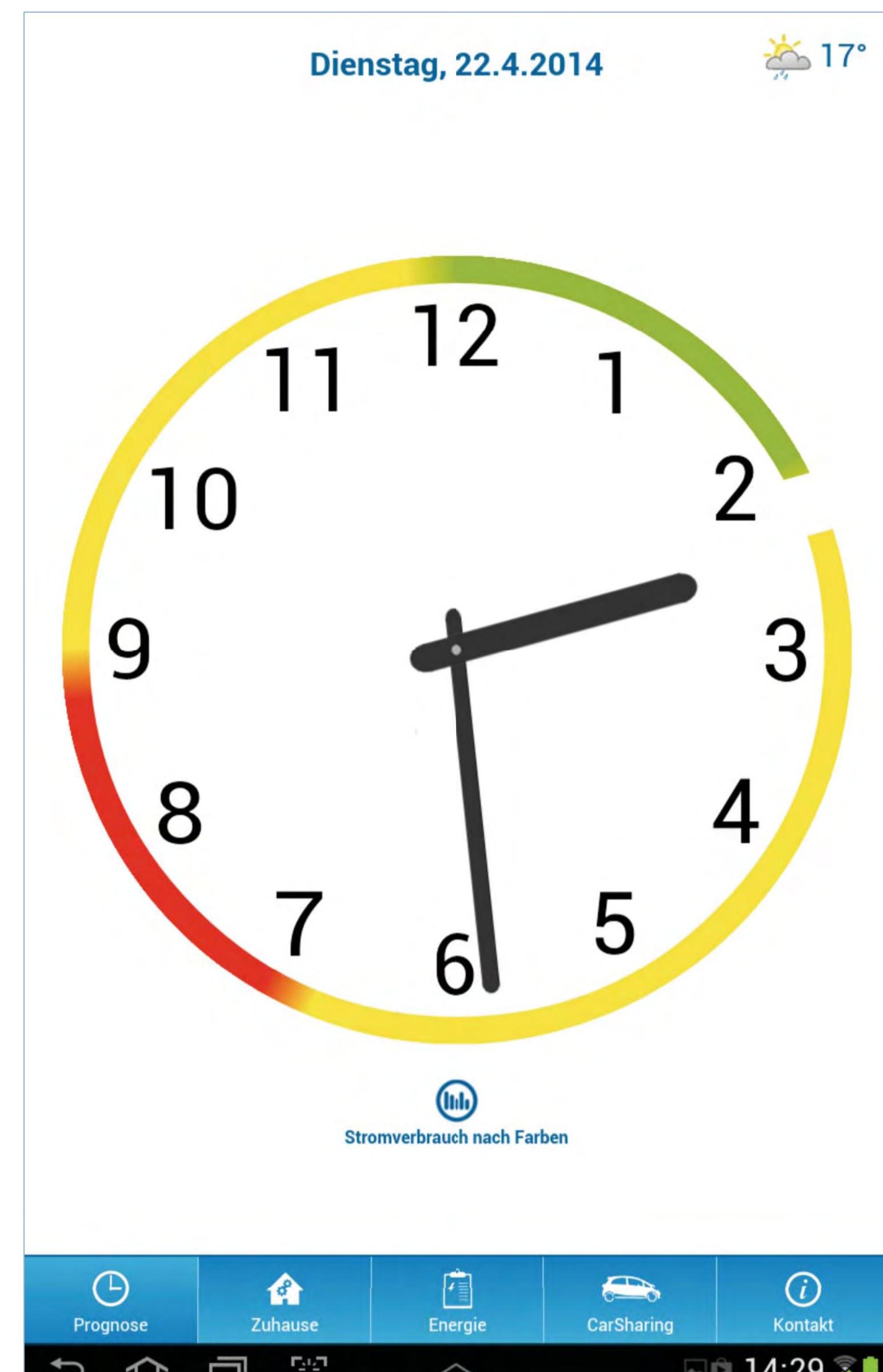
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CURE – Center for Usability Research & Engineering  
AIT – Austrian Institute of Technology

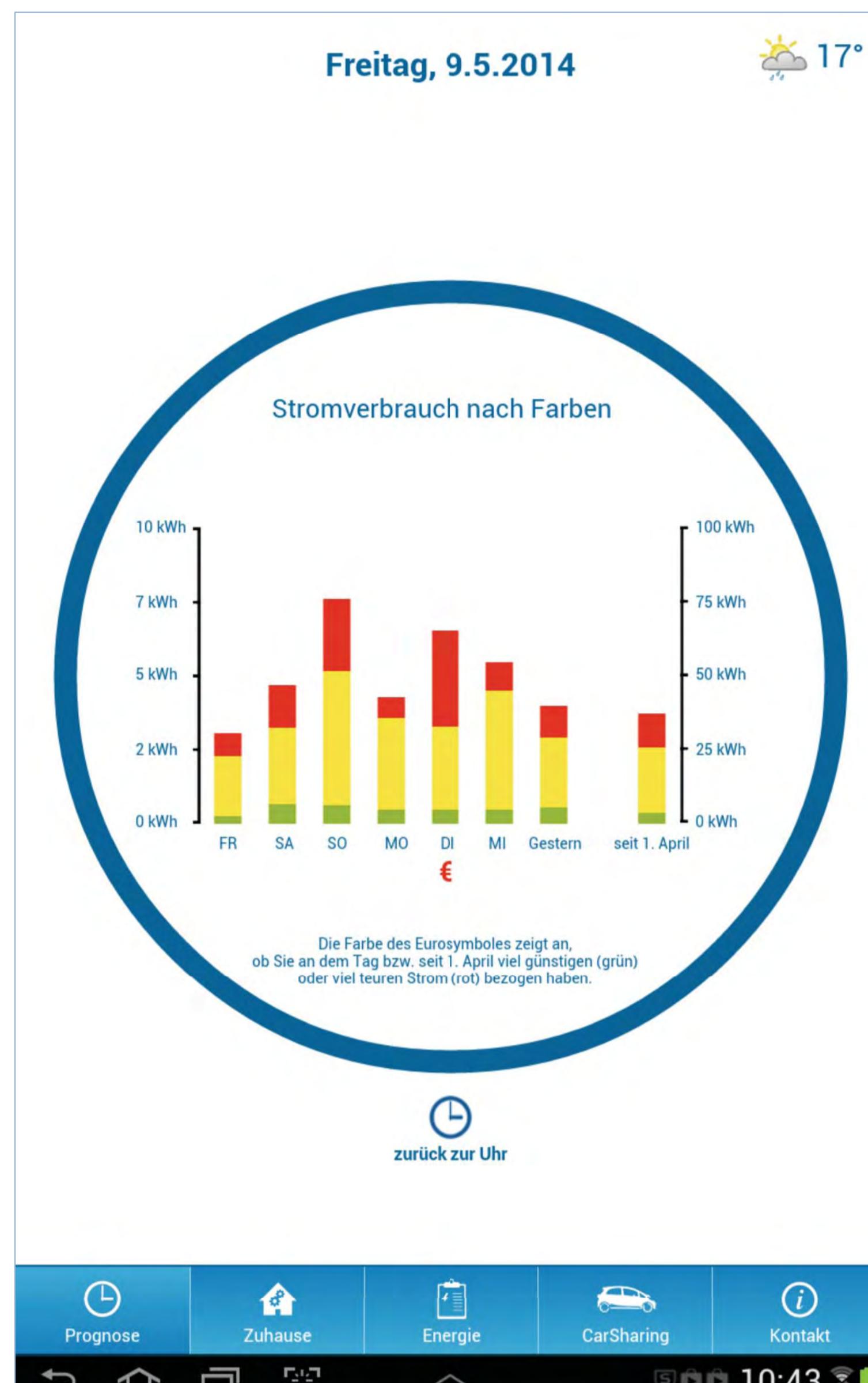
Marietta Stutz

Salzburg AG

A multi-functional tablet app to promote shifting energy consumption for balancing loads in smart grids. Provides energy load prognosis, energy shift and consumption feedback, home automation, weather info and is also a sleek clock in the living room.



Electricity load prognosis



Consumption shift feedback



Unobtrusive passive mode

## Design Goals

- » Go beyond energy consumption feedback: energy demand feedback
- » Go beyond promoting less energy use: promote shifting energy use
- » Increase ambient energy awareness: always-on home display
- » Increase engagement with service: multi-functional device



Energy load prognosis & feedback  
Save money by shifting energy use  
Ambient device with passive mode  
Clock, weather, home automation

## Persuasive Strategies

- » Simulation: show cause-and-effect scenarios
- » Self-Monitoring: track performance and status
- » Rewards: honour desired behaviour
- » Reduction: reduce complex behaviour to simple task



Electricity load prognosis  
Energy shifts & consumption  
Incentives for load balancing  
Shift opportunities at a glance

## Evaluation Study

- » 1-year field trial (April 2014—March 2015) in Salzburg (Rosa Zukunft)
- » 35 app-equipped apartments, 50 standard apartments (control group)
- » Quantitative: consumption data, app usage logging, questionnaires
- » Qualitative: focus groups, in-depth face-to-face interviews, personal diaries



Find energy shift patterns  
Explore enablers & barriers  
Understand social complexities  
Research technology acceptance



Dieses Projekt wird aus Mitteln des Klima- und Energiefonds gefördert und im Rahmen des Programms „NEUE ENERGIEN 2020“ durchgeführt.