

Acceptance of Smart Grid Technologies: User-Centricity in Privacy, Security and Control

Dominik Engel, Günther Eibl, Christian Neureiter, Judith Schwarzer and Armin Veichtlbauer

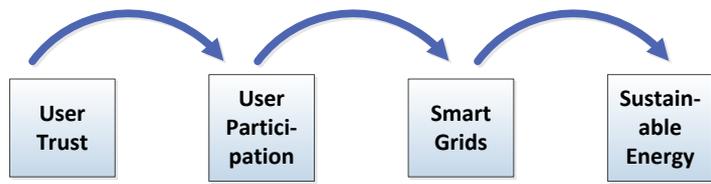
Salzburg University of Applied Sciences
Josef Ressel Center for User-Centric Smart Grid Privacy, Security and Control

The Research Center

Spreading Smart Grid technologies will be inherently difficult without **addressing end-user concerns** and actively managing **user acceptance** by providing secure methods and demonstrating safety of user data and privacy. **Privacy, security, and user control** in the smart grid user domain are **critical for establishing user trust** and enabling user participation.

The aim of the Josef Ressel Center for User-Centric Smart Grid Privacy, Security and Control is to **implement a comprehensive trust framework in the smart grid user domain**. In collaboration with our company partners, this framework will be integrated into **real-world test pilots**. Through the methods developed in the proposed Josef Ressel Center **trustful user interaction** in the smart grid user domain will be enabled.

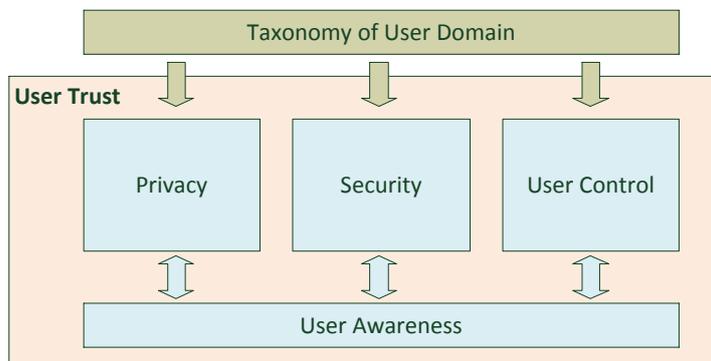
Vision



Central Research Question

Which **technological methods** are suited to enable **end-user trust** in smart grid technology in a **sustained manner**?

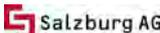
Research Domains



Main Use Cases

- ▶ Smart Metering and Energy Feedback
- ▶ Supply and Demand Response Management
- ▶ Health Monitoring

Company Partners

- ▶ Salzburg AG für Energie, Verkehr und Telekommunikation 
- ▶ Salzburg Wohnbau GmbH 

References

- [1] D. Engel.
Wavelet-based load profile representation for smart meter privacy.
In *Proc. IEEE PES Innovative Smart Grid Technologies (ISGT'13)*, pages 1–6, Washington, D.C., USA, Feb. 2013.
<http://ieeexplore.ieee.org/xpl/articleDetails.jsp?arnumber=6497835>.

Acknowledgements



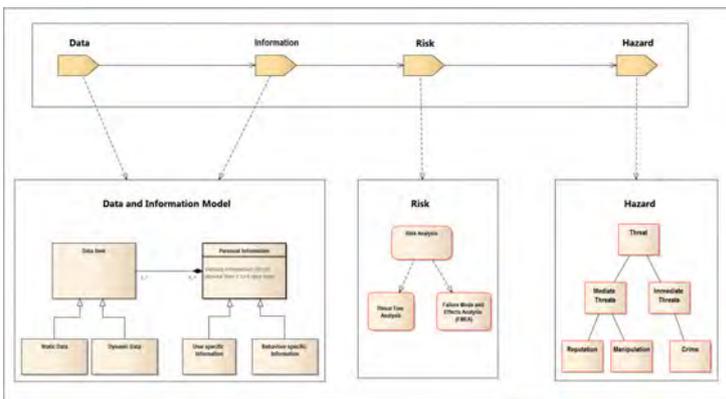
The financial support by the Austrian Federal Ministry of Economy, Family and Youth, the Austrian National Foundation for Research, Technology and Development and the Christian Doppler Research Foundation is gratefully acknowledged.



Exemplary Project: Privacy in Smart Metering

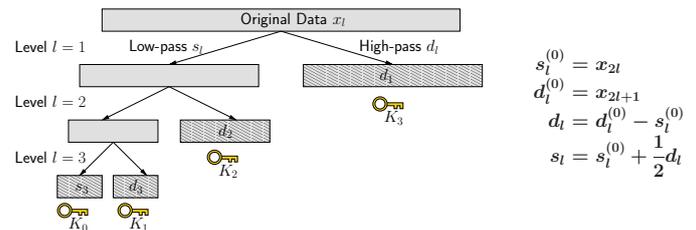
- ▶ Smart Metering provides a daily load profile
 - ▷ Intervals may differ: 1 second to 30 minutes
- ▶ Non-intrusive load monitoring (NILM) techniques allow the analysis of load profiles to infer user behavior, such as sleep-wake cycles
- ▶ Accuracy of NILM is directly linked to available load profile resolution
- ▶ We investigated and compared the utility the wavelet transform for creating a multi-resolution representation of load profiles
- ▶ The proposed approach was evaluated based on the provided level of security, computational demands and economic feasibility
- ▶ Multi-resolution representation with conditional access is a suitable tool to **balance privacy and functionality**

Modeling of Privacy Requirements



Conditional Access Based on Multi-resolution Representation [1]

- ▶ Create **multiple resolutions of load profiles** for use in different use-cases, e.g.:
 - ▷ Low resolution for billing purposes (energy provider)
 - ▷ Mid-level resolution for aggregated information contribution (network operator)
 - ▷ High-level resolution for energy usage analysis (third party service using non-intrusive load monitoring)
- ▶ Different **access levels for different purposes**
- ▶ Wavelet Transform is used to create multi-resolution representation



Results

- ▶ Scenarios
 - ▷ Wavelet Filter: Haar
 - ▷ Encryption Modes: Symmetric (AES, 256bit), Asymmetric (RSA, 2048 bit), Hybrid (AES-256 + RSA-2048)
- ▶ ARM-based Execution Environment ($\approx 100\text{€}$)
 - ▷ Beagleboard (TI DM3730 ARM, 512 MB RAM)
- ▶ Non-optimized Implementation
 - ▷ Java, OpenJDK 1.6
 - ▷ Ubuntu Linux
- ▶ Data Set
 - ▷ 400 daily load profiles
 - ▷ Siemens TD3510 smart meter
 - ▷ 15 minute sampling interval
 - ▷ Level 5 wavelet decomposition (Lowest resolution: 3 values per day)

	Wavelet	AES-256	RSA-2048	Hybrid
Average Execution Time (ms)	0.3092	2.36	89.27	92.12
Standard Deviation	0.0356	0.42	4.92	6.59

Execution Times on a Beagleboard: Avg. for 400 load profiles (1000 executions each)